

R.W. BOND CONSTRUCTIONS
LICENSED TO BUILD SINCE 1985

OUR PROCESS

www.rwbondconstructions.com.au



OUR PROCESS

RW Bond Constructions, is a Sydney building company, run by Richard and Kathy Bond, who have been improving people's homes and lifestyles since 1985. Our reputation is built on integrity, attention to detail and quality over many years and we care strongly about our professional ethics.

Following is a summary of the process we use.

LARGER PROJECTS

Following our initial contact, which is often by email or mobile phone call, we make an appointment to meet with you to discuss your ideas, plans, timeline, budget etc. More often than not our contacts are from referrals from previous projects via friends, family, our industry associations – MBA / HIA or signage on our construction sites. It is ideal to have plans prepared and ready to go to save time. The planning stage is a long and detailed process. This has often been attended to by the time clients contact us, but we can direct you to an architect or draftsman if necessary.

Upon receipt of the plans via PDF and a full set of hard copy plans & specification the quoting can begin. This also is quite tedious gathering all the various components from suppliers and sub-contract trades. Usually, this would take at least two weeks to prepare and submit. Prospective clients often request to visit previous sites and see for themselves and talk to our clients, which we encourage.

Once our quote is accepted and contracts are signed, we would prepare the project application to MBA insurance services to arrange Home Building Compensation Fund (HBCF) insurance. The premium is based on the final contract price. Then the Construction Certificate can be issued. An agreed time for commencement date, depending on weather and any delays from current project/s, will be arranged. During this time, it's ideal for our customer to endeavour to have their home prepared for the upheaval of a home renovation. It is a trying time for you and your family. Some people can move out whilst the building is in progression, but others cannot. This is where planning and preparing is beneficial to your life continuing to run as smoothly as possible. All large and valued pieces of furniture need to be removed entirely, fixed items (if keeping) covered and protected. Any garden foliage in your yard within or near the building site would need to be cleared or trimmed. A makeshift kitchen or bathroom may also need to be considered. Children and pets need to be kept well away from any danger during the entire process. Owners should not even attempt to negotiate the site during most periods either, due to the chance of injury to selves or accidental damage. Meetings would be arranged throughout the project whenever necessary.

During this preparation phase is also a good suggestion to be sourcing your PC items and have them ready and waiting for delivery and installation.

We always wish to solve any concerns, questions or issues as expediently as possible and resolved without causing any delays. We will always follow the terms and conditions of the Contract and require both parties to adhere to it throughout the building process. Variations are inevitable which often adds on time because of this change and inclement weather conditions can also cause delays.



OUR PROCESS CON'T

As the building progresses and the painting is completed your renovation site gradually becomes your beautiful new home again with all the extra space and rejuvenated rooms to enjoy well into the future. This is also when our landscape service could be added on or considered from the outset to revitalise your garden and outdoor area to really complete the project from both inside to the outside.

SMALLER PROJECTS

There are so many varied projects that need to be completed in any home. We do not only do extensive renovations. If you have in mind a smaller project such as a bathroom renovation, outdoor entertaining area, roofing, new windows, insurance rectification – anything at all really, we can price for you and provide our services. Projects under \$20,000 do not require HBCF insurance and a Small Projects contract would be used. Please just enquire as to what you may have in mind.

ETHICAL PROCEDURE

At all times we will act with honesty and integrity to ensure you have a quality and compliant outcome to your building project. We do not take short cuts; we always aim for the best possible solution for your benefit and structural viability of any construction we undertake. If there are disputes over method, inclusions or payment, we seek to clarify and solve such queries as quickly as possible and need both parties to be completely straightforward and honest if such a situation does arise. Our quote will be detailed as to what inclusions have been allowed with PC pricing and deductions or additions accordingly. Progresses and variations will have details and itemised relating to any extra costs and invoiced according to stage of works. Payment terms are noted in the Contract.

INSURANCES

We are fully insured with Public Liability & Contract Insurance, Workers Compensation and the HSBC you take out prior to commencement of work. Our record speaks for itself; we have been in business since 1985 and have never had an issue against us with Fair Trading or a claim for defective work. Any defects will be classified and rectified on completion and after adhering to the terms of our Contract with you.

We very much look forward to working with you over the next several weeks or months depending on the size of your project and encourage you to contact me directly with any questions you may have. We are a small company and my employees know what is expected of working for RW Bond Constructions and I am proud of their workmanship and courtesy to our customers.



CONTACT US

WE ARE PROUD OF OUR WORKMANSHIP.
WE WELCOME AND ENCOURAGE NEW
CLIENTS TO VISIT PREVIOUS SITES, TO SEE
OUR WORK AND TALK TO OUR CLIENTS.

Richard Bond
Email: richard@rwbondconstructions.com.au
Phone: 0412 363 609

Kathy Bond
Email: kathy@rwbondconstructions.com.au
Phone: 0411 082 014

RW & KT BOND P/L t/a
RW Bond Constructions
Breakfast Point NSW 2137

ABN: 20 070 167 789
Gold Licence No: 68529C



Licensed to Build since 1985
www.rwbondconstructions.com.au

